

Introduction to Connie

Behavioral Health Partnership Oversight Council

October 11, 2022

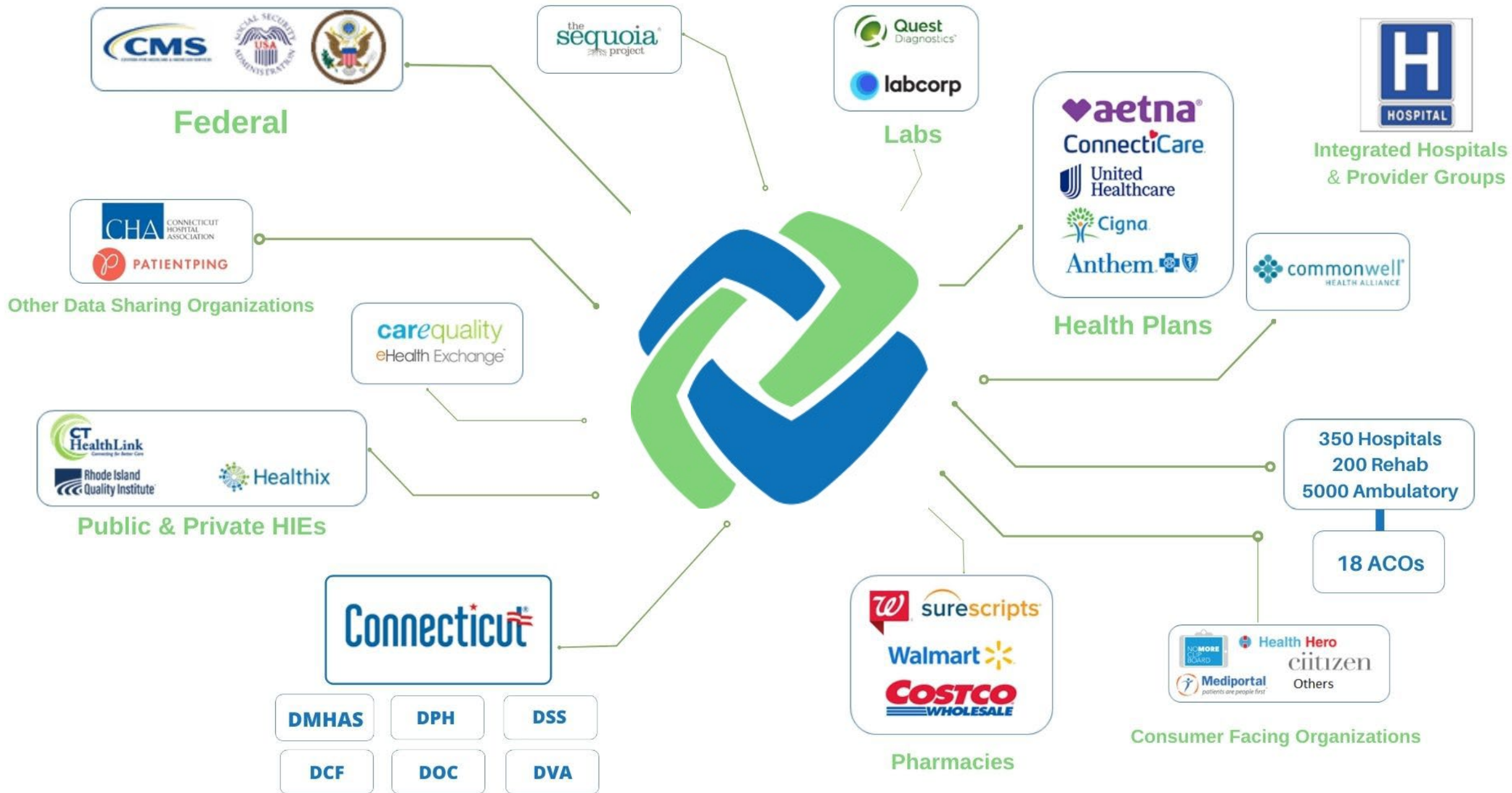
Jenn Searls, Executive Director

Info@conniect.org



Who is Connie?







Mission

To **enhance the health and well-being** of **Connecticut residents** through the provision of health information and technology services. These services **empower consumers** to make effective health care decisions and promote patient-centered care. They also improve the quality, safety and value of health care, while reducing waste and duplication of services. Connie will support clinical decision-making, keep patient medical health information confidential and secure, and advance the state's public health goals.



Who are our constituents?

Connie is required by law to **empower**²:

- Consumers

Connie is required by law to **assist**¹:

- State of Connecticut
- Health Care Providers and Physicians
- Insurance Carriers

¹C.G.S.A. § 17b-59g(a)

²C.G.S.A. § 17b-59d(a)

Connie Services





Point of Care Tools

Connie Portal & InContext App

- View patients' clinical records including images
- Determine other members of your patients' care team
- Access Narx report as required by CT law
- Best possible medication history
- *InContext App*: SMART on FHIR embedded app for EMRs (Epic, Cerner, eCW, Athena)

The screenshot displays the Connie Portal & InContext App interface. At the top, the Connie logo is visible, along with copyright information (© CRISP. All Rights Reserved.) and navigation links for SEND FEEDBACK, PRODUCT UPDATES, JENN SEARLS, and LOGOUT. Below this is a search bar for Applications & Reports. The main content area is titled "HIE InContext" and shows patient information for Anna Cadence, Female, born Nov 16, 1981. The interface includes tabs for ENCOUNTERS, HEALTH RECORDS, STRUCTURED DOCUMENTS, and IMMUNIZATIONS. Under the HEALTH RECORDS tab, there are sub-tabs for LABORATORY, RADIOLOGY, and CLINICAL NOTES. A table of Health Records is displayed, showing columns for Date Collected, Source, Description, and Provider. The table lists various medical encounters and tests, including metabolic panels, thyroid tests, and imaging studies.

Date Collected	Source	Description	Provider
2022-01-24	DCH	BASIC METABOLIC PANEL	Murali Chiravuri, MD/PhD
2021-10-22	CTUCHS	TRICHOMONAS BY TMA	Sandhya Dhruvakumar, MD
2021-09-18	UMMS_UMMC	IgG subclass Pnl Ser-mCnc	Marcie B. Schneider, MD
2021-07-30	FWMC	Height/Weight/Allergy - Text	Johnson Memorial Hospital
2021-07-19	JHH	DERMATOPATHOLOGY / ORAL PATHOLOGY	Mark Howard Schoenfeld, MD
2021-07-17	YNHYHCT	MR HIP W/ CONTRAST LEFT	Annika Bannon, MD
2021-07-15	JHH	Progress Notes	Jon C. Gaudio, MD
2021-06-30	JHH	THYROGLOBULIN + THYROGLOBULIN AB (Full Description)	Johns Hopkins Hospital
2021-06-28	FWMC	Family History Alert - Form	Alexandra J. Lansky, MD
2021-06-18	FWMC	Care Nav Assessment/Progress - Text	Venu Channamsetty, MD
2021-03-30	JHH	Addendum Note	Hospital for Special Care
2021-02-02	DCH	PROCALCITONIN	Gregory S. Bloom, MD
2021-01-22	YNHYHCT	CT ABDOMEN AND PELVIS W/O	Marcie B. Schneider, MD
2021-01-02	CTUCHS	XR CHEST PA/LATERAL	Jasmine M. Abbosh, MD

Point of Care Tools

Image Exchange

- Image-enabled results reporting
 - Access images with reports from clinical portal
- HIE-wide patient worklist
 - Compare images across multiple locations
- Transfer-to-PACS
 - Transfer external priors into a local PACS
- Emergent Workflow (TBD)

The screenshot displays the Connie HIE InContext interface. At the top, the Connie logo is visible, along with navigation links for SEND FEEDBACK, PRODUCT UPDATES, JENN SEARLS, and LOGOUT. The main header shows the patient's name, Anna Cadence, and her date of birth, Nov 16, 1981. Below this, a sidebar on the left lists navigation options: PATIENT INFORMATION, CLINICAL DATA, and CARE COORDINATION. The main content area is a table of encounters, with columns for DATE, LOCATION, EXAM, and PROVIDER. A red circle highlights the encounter on 2021-01-02 at CTUCHS for an XR CHEST PA/LATERAL exam, performed by Jasmine M. Abbosh, MD. Below the table, a large image viewer displays a chest X-ray. The image viewer includes a toolbar with various tools and a sidebar on the right with patient information and exam details. The patient information sidebar shows the patient's name, MRN, DOB, and sex. The exam details sidebar shows the exam type, study date, and time.

DATE	LOCATION	EXAM	PROVIDER
2021-07-19	JHH	DERMATOPATHOLOGY / ORAL PATHOLOGY	Mark Howard Schoenfeld, MD
2021-07-17	YNHYCT	MR HIP W/ CONTRAST LEFT	Annika Bannon, MD
2021-07-15	JHH	Progress Notes	Jon C. Gaudio, MD
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2021-02-02	DCH	PROCALCITONIN	Gregory S. Bloom, MD
2021-01-22	YNHYCT	CT ABDOMEN AND PELVIS W/O	Marcie B. Schneider, MD
2021-01-02	CTUCHS	XR CHEST PA/LATERAL	Jasmine M. Abbosh, MD
2021-09-29	HHCCT	BRAINAVWO	Aimee Altschul-Latzman, MD
2021-02-11	UMMS UMMC	Complete blood count (hemogram) panel - Blood by Automated count	AAMC
			Paras Bhatt, MD
			The Hospital of Central Connecticut
			Sara B. Levine, MD
			Jude F. Clancy, MD
			Connecticut Children's Medical Center

Point of Care Tools

← HIE InContext

PATIENT INFORMATION

CLINICAL DATA

MEDICATION MANAGEMENT

CARE COORDINATION

John Testpatient
Male | Jan 1, 2006

...

MEDICATIONS

LAST 90 DAYS

ALL

Medications - Last 90 Days

Generic Name ↑

Medication Name

Dose

Sig

Prescriber

Start Date

Capture Date

diazePAM (DIASTAT ACUDIAL) 5-7.5-10 mg rectal kit	diazePAM (DIASTAT ACUDIAL) 5-7.5-10 mg rectal kit	5mg	Place 5 mg rectally once as needed for Seizures Motor seizures greater than 5 minutes	—	2022-04-07	2022-04-26
> ⚠ levETIRAcetam (KEPPRA) 100 mg/mL solution	levETIRAcetam (KEPPRA) 100 mg/mL solution	350mg	Take 3.5 mLs (350 mg) by mouth 2 (two) times daily	—	2022-02-11	2022-04-26
polyethylene glycol (MIRALAX) 17 gram/dose powder	polyethylene glycol (MIRALAX) 17 gram/dose powder	8.5g	Take 8.5 g by mouth daily	—	2022-01-12	2022-04-26

Rows per page: 25 1-3 of 3 < >

Point of Care Tools

← HIE InContext

PATIENT INFORMATION

CLINICAL DATA

MEDICATION MANAGEMENT

CARE COORDINATION

John Testpatient
Male | Jan 1, 2006

MEDICATIONS

LAST 90 DAYS ALL

Medications - Last 90 Days

Generic Name ↑	Medication Name	Dose	Sig	Prescriber	Start Date	Capture Date
diazepam (DIASTAT ACUDIAL) 5-7.5-10 mg rectal kit	diazepam (DIASTAT ACUDIAL) 5-7.5-10 mg rectal kit	5mg	Place 5 mg rectally once as needed for Seizures Motor seizures greater than 5 minutes	—	2022-04-07	2022-04-26
▼ ▲ levETIRAcetam (KEPPRA) 100 mg/mL solution	levETIRAcetam (KEPPRA) 100 mg/mL solution	350mg	Take 3.5 mLs (350 mg) by mouth 2 (two) times daily	—	2022-02-11	2022-04-26
		350mg	Take 3.5 mLs (350 mg) by mouth 2 (two) times daily	—	2022-02-11	2022-04-26
		250mg	Take 2.5 mLs (250 mg) by mouth 2 (two) times daily	—	2021-11-18	2021-11-26
		150mg	Take 1.5 mLs (150 mg) by mouth 2 (two) times daily	—	2021-08-02	2021-11-18
polyethylene glycol (MIRALAX) 17 gram/dose powder	polyethylene glycol (MIRALAX) 17 gram/dose powder	8.5g	Take 8.5 g by mouth daily	—	2022-01-12	2022-04-26

Rows per page: 25 1-3 of 3 < >



Care Coordination

Encounter Notification

- Real-time worklist to help manage patients as they transition among health care settings
- Available as data feed
- Smart alerts (*to be implemented*)
 - Worklists developed based on lab results, discharge dx, risk scores, demographics, etc.

The screenshot shows the Connie application interface. At the top, there's a header with the Connie logo, copyright notice, and user information (JENN SEARLS). Below the header is a navigation bar with 'HOME' and a search bar. The main content area is titled 'Notifications' and 'Proactive Management of Patient Transitions'. It features a table with columns: NAME, MRN, DOB, EVENT TIME, FACILITY, EVENT, ALERT TYPE, and STATUS. The table lists several patient transitions, including 'Demo, NAT', 'Demo, Doug', and 'HIEPATIENT, CONNIE'. Each row includes a calendar icon, MRN, DOB, event time, facility name, event type (e.g., ER Registration, IP Change Outpatient to Inpatient), alert type (e.g., ENS ProMPT), and a status dropdown menu.

NAME	MRN	DOB	EVENT TIME	FACILITY	EVENT	ALERT TYPE	STATUS
Demo, NAT Male, 26 years	NS3215	05/19/1995	02/24/2022 01:42 PM	Yale New Haven	ER Registration	ENS ProMPT	Not Started
Demo, NAT Male, 26 years	NS3215	05/19/1995	02/24/2022 01:42 PM	Yale New Haven	IP Change Outpatient to Inpatient	ENS ProMPT	Not Started
Demo, Doug Male, 16 years	DM4905	09/17/2005	02/22/2022 04:55 PM	Hartford Healthcare Corporation	ER Registration	ENS ProMPT	Not Started
Demo, Doug Male, 16 years	DM4905	09/17/2005	02/25/2022 04:55 PM	Hartford Healthcare Corporation	ER Discharge	ENS ProMPT	Not Started
HIEPATIENT, CONNIE Female, 22 years	CH2341	02/02/2000	03/17/2022 11:21 AM	UConn Health	IP Discharge	ENS ProMPT	Not Started
HIEPATIENT, CONNIE Female, 22 years	CH2341	02/02/2000	03/17/2022 11:21 AM	UConn Health	IP Change Outpatient to Inpatient	ENS ProMPT	Not Started

Care Coordination



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SEND FEEDBACK

PRODUCT UPDATES

JENN SEARLS

HOME

Search Applications & Reports

Reports & Applications

Convergent

Search

Search

Name: david howlett NPI: Organization: Specialty: Provider Type:

Location ☐ Use Distance Search?

Street Address: City: State: Zip:

Search

Clear

Detail	Name	NPI	Address	Specialty
Show	DAVID HOWLETT	1760469829	PO BOX 518 13 CHURCH RD EAST GRANBY CT 06026-0518	FAMILY MEDICINE
Show	DAVID SIMON	1962736611	2 LEDGEBROOK DR FL 2 MANSFIELD CENTER CT 06250-1682	ANESTHESIOLOGY, PREVENTIVE MEDICINE
Show	DAVID MULLIGAN	1487639449	333 CEDAR ST # ST121 YALE UNIVERSITY YALE NEW HAVEN HOSPITAL NEW HAVEN CT 06510-3206	GENERAL SURGERY
Show	DAVID CZINER	1457354169	210 WESTCHESTER AVE WHITE PLAINS NY 10604-2901	INTERNAL MEDICINE
Show	DAVID FOX	1053351809	55 LOCK ST YALE HEALTH NEW HAVEN CT 06511-3603	OBSTETRICS AND GYNECOLOGY
Show	DAVID CAMINEAR	1841287091	2408 WHITNEY AVE HAMDEN CT 06518-3209	PODIATRY
Show	DAVID SIMON	1811983125	240 INDIAN RIVER RD STE A5 ORANGE CT 06477-3690	INTERNAL MEDICINE
Show	DAVID RICCO	1083613509	26 MAIN ST CONNECTICUT MEDICAL GROUP NORTHEAST MEDI EAST HAVEN CT 06512-2527	INTERNAL MEDICINE
Show	DAVID KRAMER	1649298454	30 HOSPITAL AVE CT NECK & BACK SPECIALISTS LLC DANBURY CT 06810-6027	ORTHOPAEDIC SURGERY

DAVID HOWLETT

Provider Details

Name: DAVID HOWLETT Specialty: FAMILY MEDICINE

Location: PO BOX 518 13 CHURCH RD EAST GRANBY CT 06026-0518 NPI: 1760469829

13 CHURCH RD PO BOX 518 EAST GRANBY CT 06026-0406 Phone Number: (860) 653-4525

Show More

Direct Email: dhowlett@eastgranbyfamilypractice.direct.emds.com

Gender: M Organization: EAST GRANBY FAMILY PRACTICE LLC

Accepts Medicare: Y Hospital Affiliation: ST FRANCIS HOSPITAL & MEDICAL CENTER

License: 023728 Education & Training: UNIVERSITY OF CONNECTICUT SCHOOL OF MEDICINE

Provider Type: MEDICAL DOCTOR

Seeing discrepancies in your data?
[View report in management dashboard](#)

May 3, 2021

Connie is operational





Connie Statute

- Within one year of commencement of operations, hospitals and labs shall apply to begin the process of connecting to and participating in the HIE
- Within two years of commencement of operations, any individual, corporation, facility or institution licensed by the state to provide health care services shall apply to begin the process of connecting to and participating in the HIE
 - Includes primary care and specialty physician practices, pharmacies, behavioral health providers, and SNFs



Mandate Requirement

Hospitals

May 2022

- Commitment to Connect form

- Required feeds¹:

- Real-time ADT
- CCDAs
- Lab ORU
- Radiology ORU
- Image Exchange
- MDM/ORU feeds (documents)
- Provider roster

December 2022
ADT +
2 additional feeds +
provider roster

May 2023
All other feeds

Clinical Labs

- Commitment to Connect form
- Required feeds¹:
 - Lab ORU by December 2022

¹Defined as of 3/2022 and subject to change

Our List of Partners is Growing Every Day

Connie Dashboard: Who's Connected and What They're Sharing

Facility	Parent	Panel	ADT	CCDA	Lab	Rad	Trans
Adult and Pediatric Asthma and Allergy of CT		●					
Advanced Cardiovascular Specialists, P.C.		●	●	●			
Advanced Diagnostic Pain Treatment Centers, PC		●	●	●			
Advanced Orthopedics New England		●					
Allergy, Asthma & Immunology Center, LLC		●	●	●			
Anchor Health Initiative		●	●	●			
Anthony Ciccaglione MD PC		●					
Associated Pulmonologists of Western Connecticut		●					
Auerbach Pediatrics, LLC		●	●	●			
Avanta Clinic LLC		●	●	●			
Avon Medical Professionals		●					
Avon Pediatrics, LLC		●					
Backus Hospital	Hartford Healthcare Corporation	●	●				
Baginski Medical LLC		●					
Baker Pediatrics		●	●	●			
Bay Street Pediatrics		●					
Black Rock Pediatrics		●	●	●			
Bloomfield Foot Specialists, LLC		●					
Bridgeport Hospital	Yale New Haven Health	●	●				
Bridgeport Hospital Milford Campus	Yale New Haven Health	●	●		●	●	●
Bristol Health		●	●				

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Microsoft Power BI



<https://connie.org/connected-organizations/>



Connie Participating Organizations

Health Systems

Yale
NewHaven
Health



PROSPECT MEDICAL
HOLDINGS, INC.



Hartford
HealthCare



GRIFFIN HEALTH



UConn
HEALTH

Bristol Health

DKH DAY KIMBALL HEALTHCARE

Medicaid ASOs



BeneCare®
DENTAL PLANS



beacon
health options

DMHAS Facilities

- Capitol Region Mental Health Center
- Connecticut Mental Health Center
- River Valley Services
- Southeastern Mental Health Authority
- Southwest CT Mental Health System
- Western CT Mental Health Network

BH Providers

- Advanced Behavioral Health
- BHCare
- Bridges Healthcare
- Community Health Resources
- Community Mental Health Affiliates
- Sound Community Services
- United Services
- Wellmore Behavioral Health

Other



Community Health Center
Association of Connecticut



signifyhealth®

IPAs/CINs



cmg
COMMUNITY
MEDICAL GROUP

HIEs



CT
HealthLink
Connecting for Better Care

Indp Practices

- 143 Ambulatory Practices
- 13 Long-term/Post Acute
- 5 Radiology Centers
- 1 Urgent Care

FQHCs

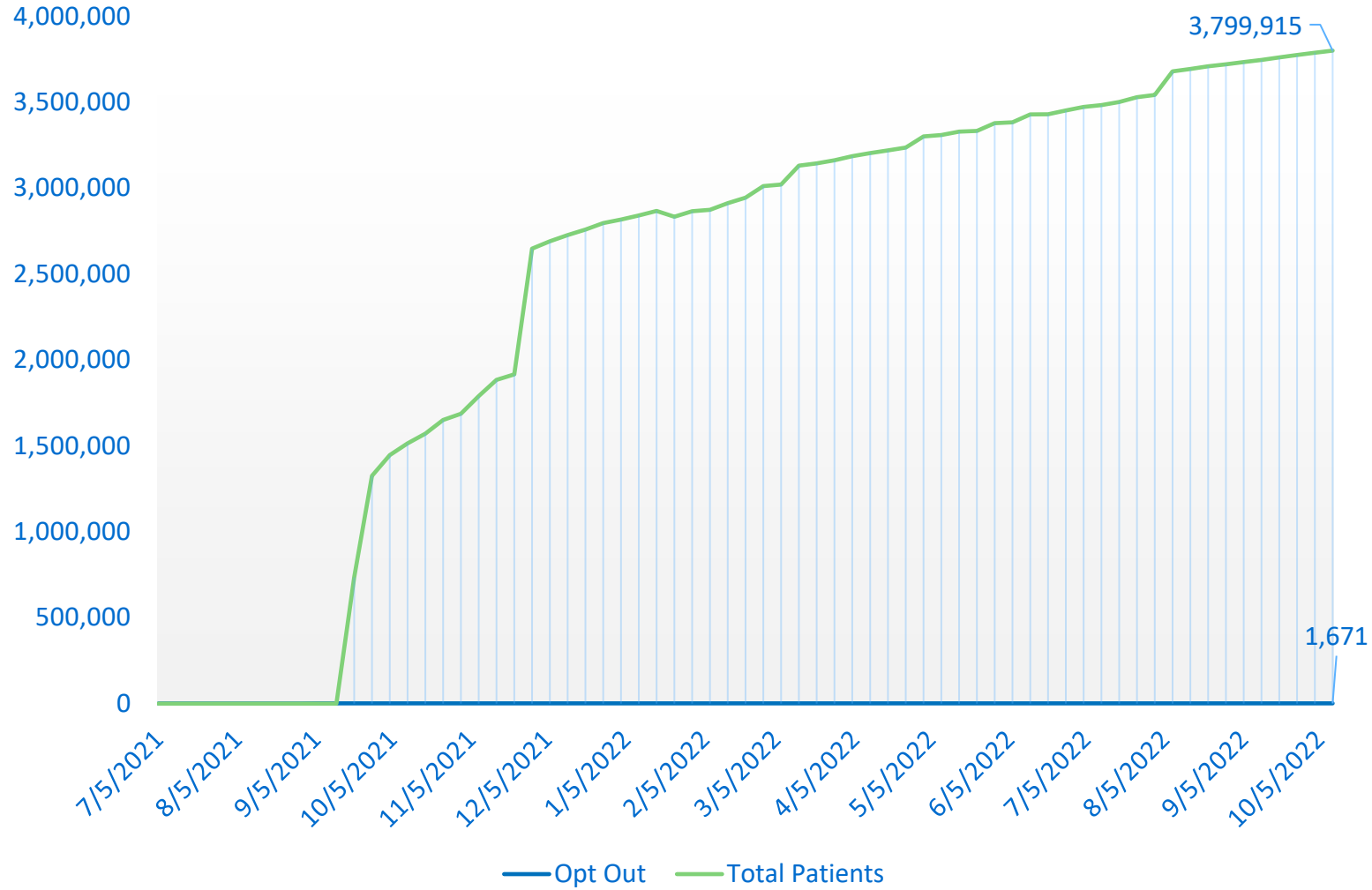
- First Choice Health Center
- OPTIMUS Health Care
- Southwest Community Health Ctr
- Wheeler Clinic

Medical Practices



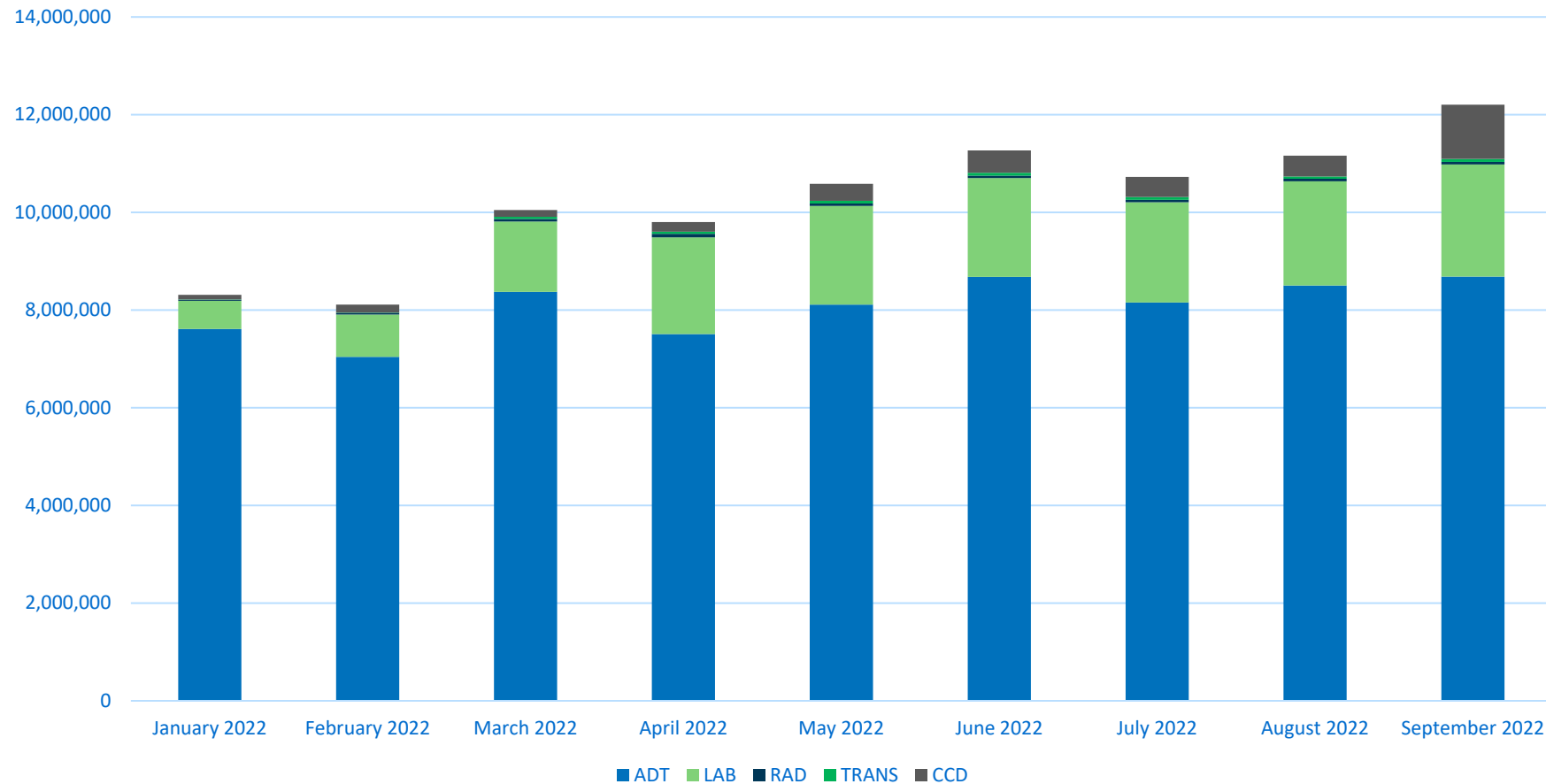


Connie Unique Patients





Connie Data



ADT: Admit, Discharge, Transfer Messages (Hospital Encounters) | CCD: Continuity of Care Document | LAB: Laboratory Results
RAD: Radiology Results | Img: Radiology Images | TRN: Transcribed Documents (Discharge Summaries)

Patient Consent

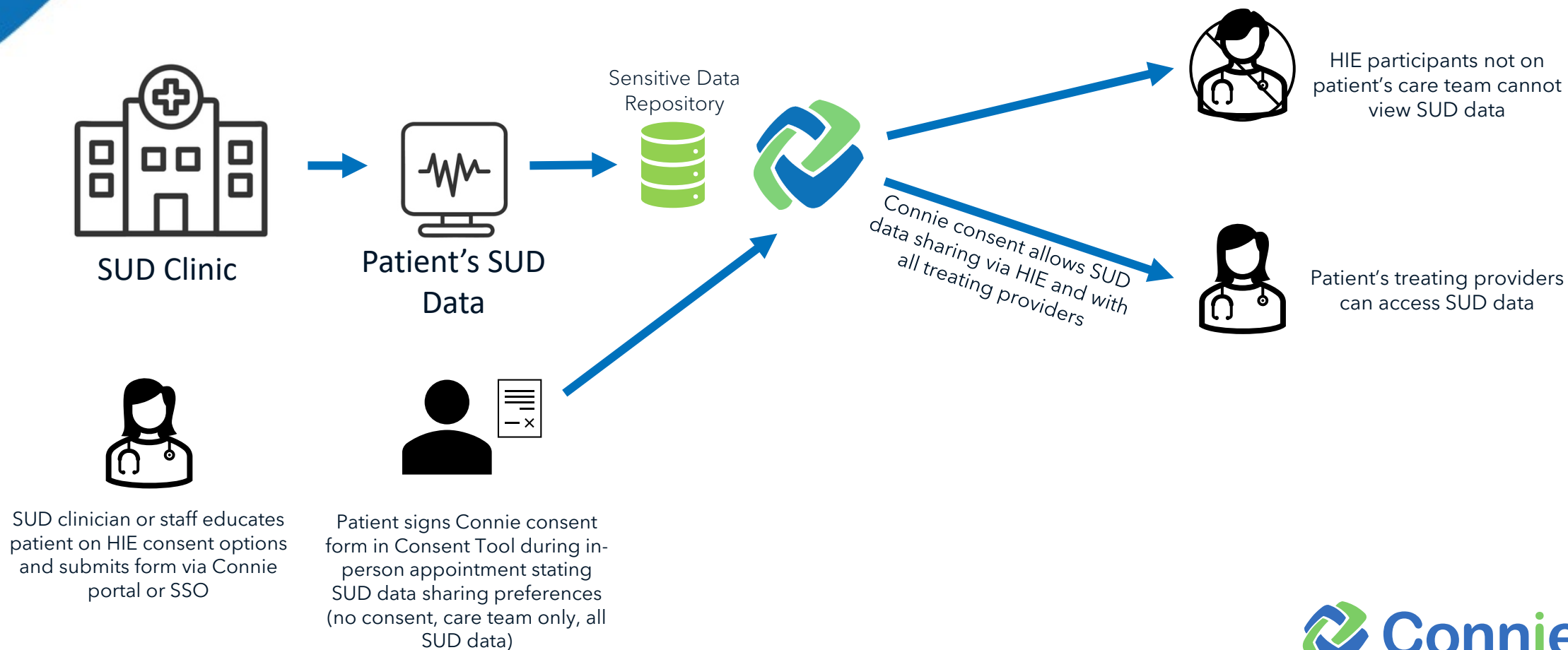




Consent and Privacy

- Default consumer consent policy for the health information exchange is opt-out
- Consumer must proactively and explicitly opt out
 - Exceptions:
 - Sensitive health information including SUD Part 2 data
 - Requires affirmative consent
- Register opt-out decision at connieconnect.org/opt-out
 - One-time opt out for all providers
 - Can be revoked at any time

Affirmative Consent





Patient Privacy

How Do I Opt Out?

- Opting-out of **Connie** is easy. You can do it five ways:

- Submit the **online application**
- **Give us a call** at 1.866.987.5514
- **Fax** us your completed **form** at 443.817.9587
- **Email** us your **form** at help@conniect.org
- **Mail** us your completed **form** to:

Connie, 400 Farmington Avenue, Farmington, CT 06032

Please note, due to COVID-19, any mailed forms may cause a delay in processing.

More questions about opting out? Visit the **FAQ page**.

**Find Patient Privacy FAQs at
conniect.org**

Is my information secure?

Who can access my information?

Can I control who sees my information in Connie?

What happens once I send in my opt-out form?

Are there exceptions to my choice to opt-out?

Do my providers know if I have opted-out?

Do health insurance companies have access to my data?

What do I do if I think an unauthorized person viewed my records?

More....

Questions?

